

## **Eduqas GCSE Food Preparation and Nutrition: actions taken to mitigate processing error**

We have contacted centres (11/10/2024) to confirm the actions we have undertaken to resolve a processing error which took place ahead of grades being awarded for GCSE Food Preparation and Nutrition this summer.

Please accept our apologies for this error and for any inconvenience caused.

### **Nature of the error**

Following the end of moderation for the NEA component, we failed to correctly process mark adjustments for centres whose marking was not aligned with the intended standard. This meant that some students did not receive the correct mark. As the distribution of marks was not correct, the resulting grade boundaries set at award were slightly misaligned, at grades 7, 6, 5, 4, 3, and 2.

### **Actions taken**

We have worked at pace to resolve this issue and to reduce the impact on students. We have made the decision to reprocess mark adjustments and to reprocess projected marks for students who were absent from one component, and re-evaluate the grade boundaries for this year's summer series, lowering the boundaries at affected grades by one mark. The final grade boundaries can be found on the Eduqas website.

Due to the scale of the issue, and the fact that we identified the problem well after results day, we have concluded that it would not be appropriate on this occasion to change the grades for students where they otherwise would be lower due to the re-processing of marks.

**Therefore, no students' grades will go down as a result of the changes** we have made this week, but we have implemented upward grade changes where appropriate.

### **How does this affect you?**

The error has meant that we awarded incorrect grades to some students this year. Please access our [Portal](#) for an up-to-date list of students and grades. Click on All

Services>Results>Summary of Subject Results> Select GCSE June 2024, click “Overview by Subjects” and select “Food Preparation and Nutrition”.

The revised grade boundaries for GCSE Food Preparation and Nutrition are also available for you to view on [our website](#).

Certificates are due to be issued shortly. These will reflect the revised grades for students.

### **Reviews of marking refund**

We will refund all reviews of marking applied for by centres for this qualification this summer.

### **Further support and information**

We continue to be on hand to support you, and we have a dedicated team ready to provide you with any support and guidance you need on this issue. **Please contact us via GCSE Team via [gcse@wjec.co.uk](mailto:gcse@wjec.co.uk) or 02920 265154.**

Finally, we would once again like to apologise for this error and want to reassure you that this is an isolated issue. We will be undertaking a thorough review of our processes to ensure that such an incident does not occur again in the future. We will continue to liaise with Ofqual on this matter.